

Business Resilience Tool - Activity

**Welcome to the Red Cross
Business Resilience App for SMEs**



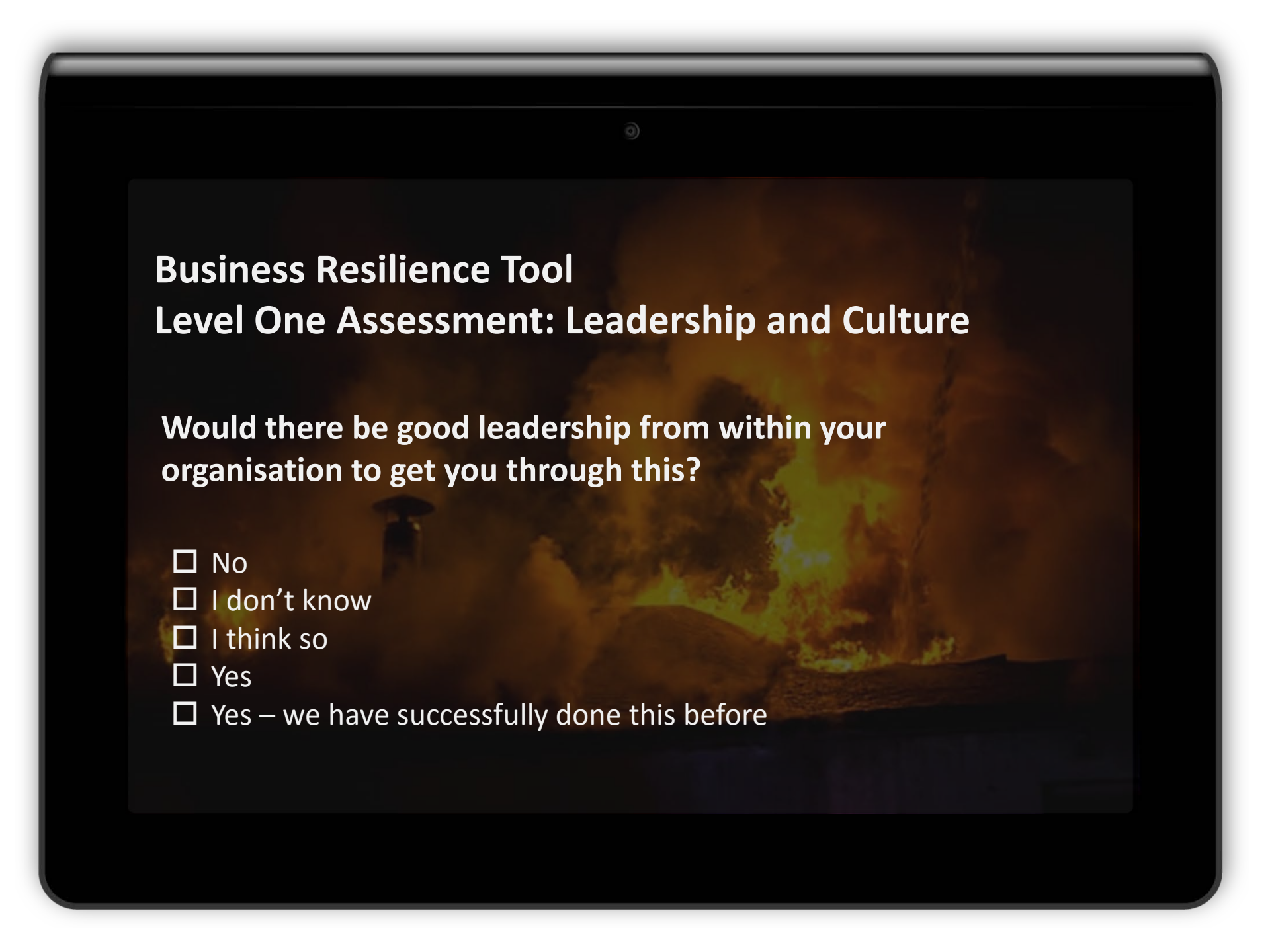
You have just arrived at your work building.
This is what you see

Business Resilience Tool

Level One Assessment: Business Continuity Planning

How confident are you that you could re-establish your core operations with minimal disruption to customers?

- I don't know
- Not at all confident
- Maybe
- Fairly confident – we have a plan for that
- No problem – this is all covered in our Business Continuity plan and we tested the plan recently

A volcanic eruption at night, with a bright orange and yellow lava flow and smoke plume. In the foreground, a lighthouse with a glowing light is visible on the left side.

Business Resilience Tool

Level One Assessment: Leadership and Culture

Would there be good leadership from within your organisation to get you through this?

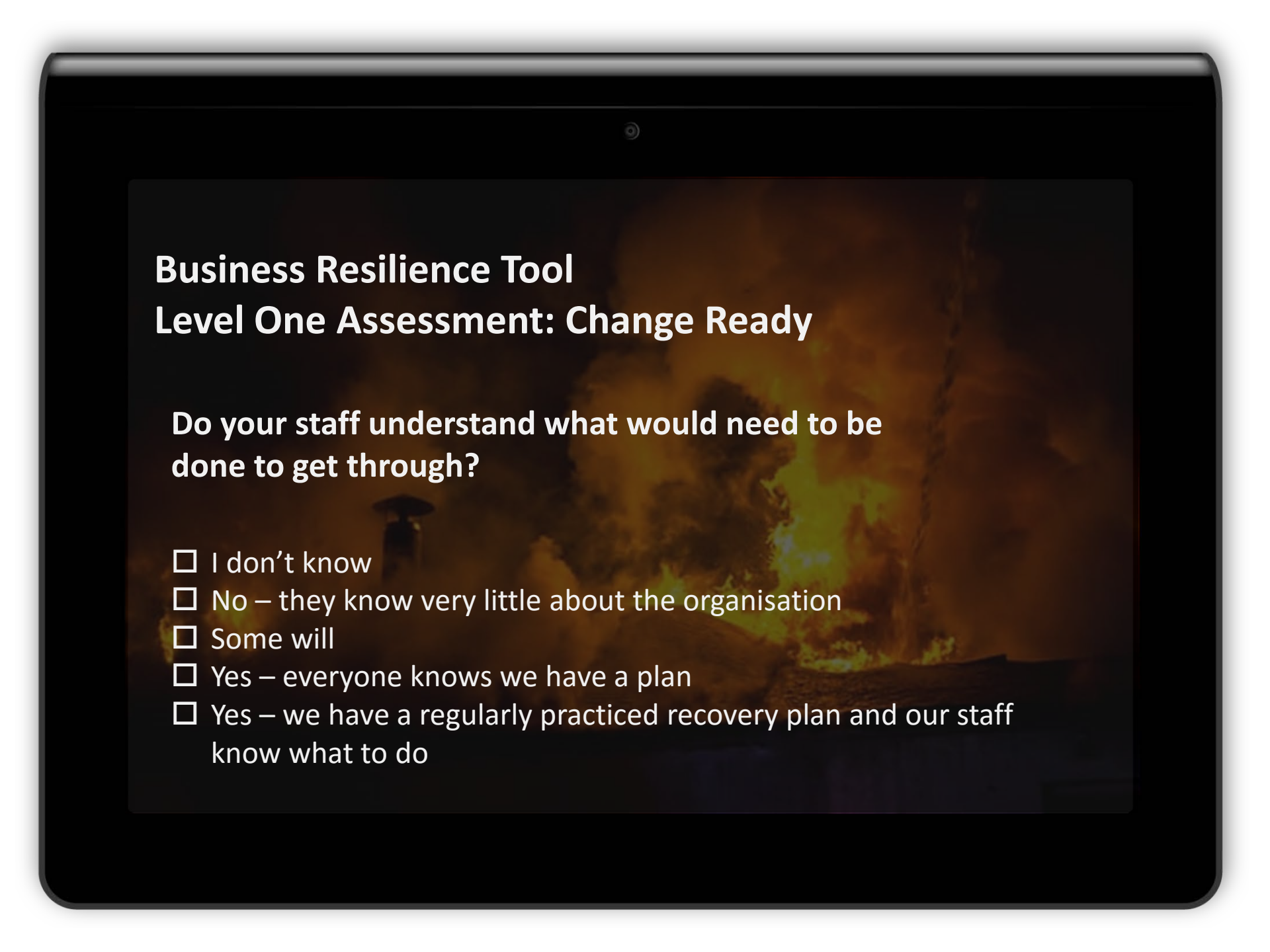
- No
- I don't know
- I think so
- Yes
- Yes – we have successfully done this before

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Level One Assessment: Networks and Relationships

Could you call on others to help?

- I don't know
- No – we can manage by ourselves
- No – we don't know anyone that can help
- I think so
- Yes – we know we have people we can count on

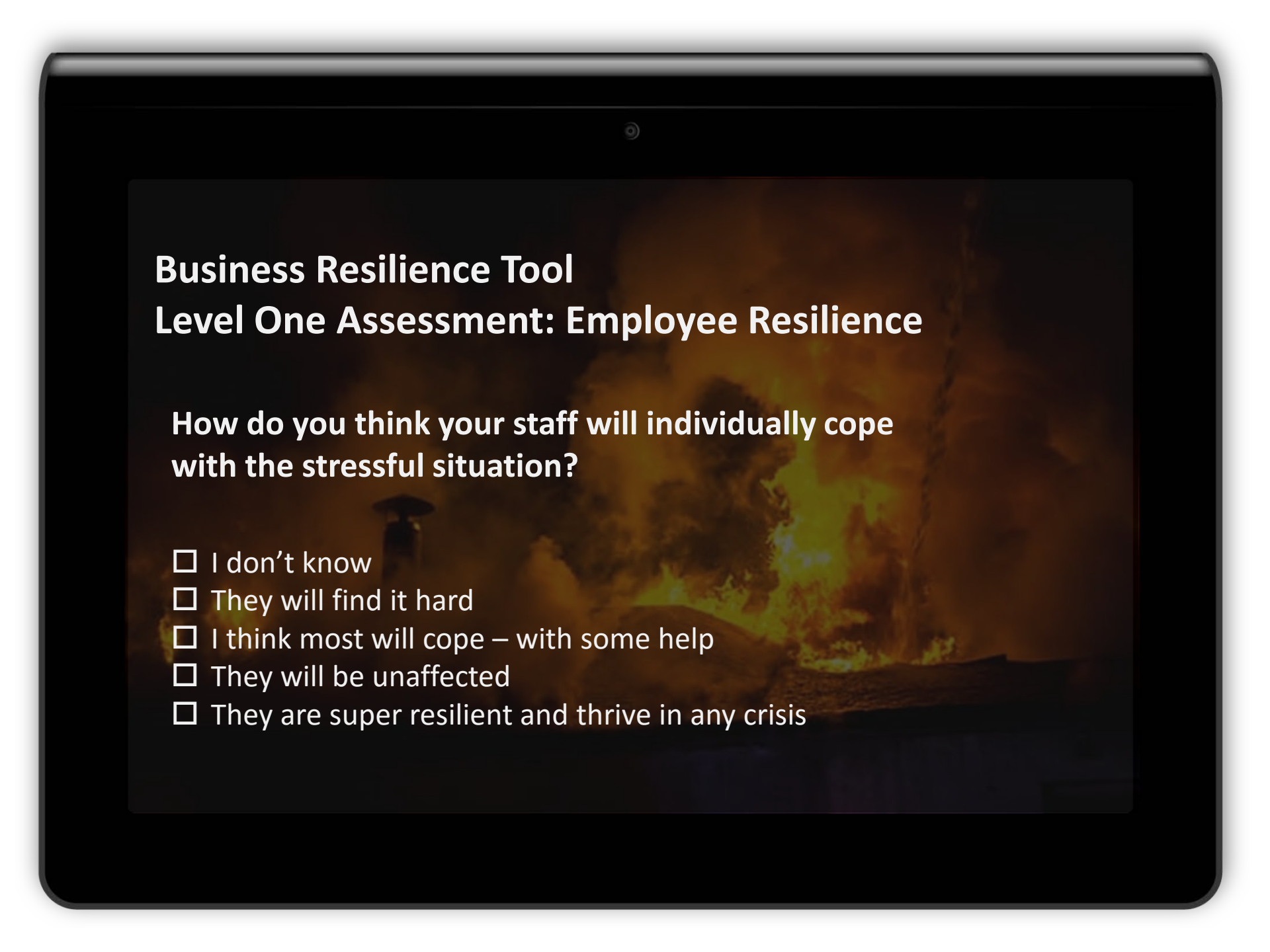


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Level One Assessment: Change Ready

Do your staff understand what would need to be done to get through?

- I don't know
- No – they know very little about the organisation
- Some will
- Yes – everyone knows we have a plan
- Yes – we have a regularly practiced recovery plan and our staff know what to do



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Level One Assessment: Employee Resilience

How do you think your staff will individually cope with the stressful situation?

- I don't know
- They will find it hard
- I think most will cope – with some help
- They will be unaffected
- They are super resilient and thrive in any crisis

Activity

**We want your help to improve the
content of this tool**

We are particularly interested in how
organisational resilience concepts can be
translated for all cultures